



State of New Jersey

DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

P.O. Box 712
Trenton, NJ 08625-0712

CHRIS CHRISTIE
Governor

ELIZABETH CONNOLLY
Acting Commissioner

KIM GUADAGNO
Lt. Governor

MEGHAN DAVEY
Director

The 2018 Annual Open Enrollment Period Begins October 1, 2017 and Ends November 15, 2017

August 1, 2017

Dear Member:

Beginning in October, NJ FamilyCare beneficiaries can change their current health plan during the Annual Open Enrollment Period from October 1, 2017 until November 15, 2017.

If you choose a new health plan during the Open Enrollment Period, the effective date will be January 1, 2018 and continue through the calendar year. You can select from the following health plans:

- **Aetna Better Health of New Jersey** (serving all counties **except** Cape May, Hunterdon, Monmouth, Ocean and Warren);
- **Amerigroup Community Care** (serving all counties **except** Salem);
- **Horizon NJ Health** (serving all counties);
- **UnitedHealthcare Community Plan** (serving all counties); and
- **WellCare Health Plans, Inc.** (serving Bergen, Essex, Hudson, Mercer, Middlesex, Morris, Passaic, Somerset, Sussex and Union counties).

If you would like to change health plans during the Annual Open Enrollment Period, you can call our automated service 24 hours a day, 7 days per week between October 1, 2017 and November 15, 2017. Call 1-866-472-5338 (TTY # 1-800-701-0720) to access your account by using your policy number and zip code, or your social security number and date of birth. You may also speak to an Open Enrollment representative at the same number during the hours of operation. The hours of operation are: Monday and Thursday from 8 a.m. to 8 p.m.; and Tuesday, Wednesday and Friday from 8 a.m. to 5 p.m. If you have Medicare, you may have more health plan options. For more Medicare information, call 1-800-MEDICARE (1-800-633-4227) (TTY # 1-877-486-2048).

Before you change health plans, make sure your preferred doctor/s and medical facilities participate in the new health plan. Check with your providers to see if they are in the new health plan's network. An Open Enrollment representative can also verify this for you.

You always have the right to change your health plan within 90 days from the date of enrollment.

While the State holds an Open Enrollment Period every October 1 – November 15, you can also change health plans at any time for good cause. If you have any questions about this letter, call 1-866-472-5338 (TTY# 1-800-701-0720) to speak to one of our representatives.

You can print a copy of this notice, or [click here](#) to request a copy of this letter be mailed to you within five business days.

Sincerely,

Meghan Davey
Director